

# McMillinery Hat Hire

## Terms & Conditions

Please read our Terms and Conditions carefully before entering into this hire contract. These conditions are binding.

By hiring one of our hats you confirm that you have read and accepted the following conditions.

This hire agreement is made between **McMillinery**, Suite 6, The Maltings, High Street, Burwell, CB25 0HB, and the hiree, hereinafter referred to as **“The Client.”**

The term **“Hat”** includes all hats, hatinators, fascinators and headpieces hired by **McMillinery** to The Client.

## Deposit

A **refundable security deposit will be taken at the time of booking**. The deposit is held against **damage, loss, theft, excessive staining, or non-return of the hat and any associated items such as hatboxes**.

The deposit will be returned once the hat has been safely returned to McMillinery and inspected, provided it is in the **same condition as when hired**.

McMillinery reserves the right to **retain part or all of the deposit** to cover repair, cleaning, replacement costs, or late returns where applicable.

## 1. Payment

Full payment for hire must be made at the time of booking in order to secure the reservation.

Bookings are not confirmed until payment has been received.

## 2. Ownership

All hats remain the **sole property of McMillinery** at all times.

The Client is only hiring the item for a temporary period.

## 3. Hire Period

(i) The hire fee covers a period of **7 (seven) days** from the date the hat is collected or delivered.

(ii) If the hat is not returned within this period, **additional daily hire charges may apply**.

(iii) If the hat is not returned within **14 days**, McMillinery reserves the right to treat the item as **lost and charge the full replacement value**.

## 4. Client Responsibility

The Client is fully responsible for the hat from the moment it is **collected or delivered** until it is safely returned and accepted by McMillinery.

## 5. Hire Confirmation

If the hat leaves the premises at **Suite 6, The Maltings, High Street, Burwell, CB25 0HB**, it is considered hired, regardless of whether it is worn.

## 6. Damage, Loss or Theft

(i) The Client agrees to take **reasonable care** of the hired item at all times.

(ii) If the hat is returned damaged, the cost of **repair or professional restoration** may be deducted from the deposit.

(iii) Damage includes but is not limited to:

- broken structures
- bent or crushed brims
- detached trims
- missing embellishments
- water damage
- perfume or chemical damage

(iv) If the hat is **lost, stolen, destroyed or damaged beyond repair**, the Client may be liable for the **full replacement value**.

Replacement values are held on record by McMillinery.

## 7. Fake Tan, Makeup & Hair Products

Many millinery materials are delicate.

The Client must **avoid excessive makeup, fake tan, hairspray, oils or perfumes** coming into contact with the hat.

If staining occurs which requires **specialist cleaning or restoration**, a **cleaning fee may be deducted from the deposit**.

## 8. Alterations

The hat must **not be altered or modified in any way**.

This includes but is not limited to:

- removing hypoallergenic tape
- bending the structure
- removing trims
- adjusting internal fittings

## 9. Weather Protection

The Client should avoid wearing hats in **heavy rain or extreme weather**, as water damage may occur to certain materials.

Damage caused by weather exposure may incur repair costs.

## 10. Liability

McMillinery will not be liable for:

(i) Any delay or failure to deliver due to circumstances beyond its control, including but not limited to:

- postal delays
- courier issues
- industrial action

(ii) Any injury, loss, or damage caused through misuse of hired items.

## 11. Cancellation Policy

Cancellations must be made **no less than 7 days prior to the event** in order for a refund to be issued.

Cancellations made within 7 days may be **non-refundable**, at the discretion of McMillinery.

## 12. Returns

The safe return of the hat to:

**McMillinery  
Suite 6  
The Maltings  
High Street  
Burwell  
CB25 0HB**

is the sole responsibility of The Client.

Returned hats must be **securely packaged in the supplied hatbox**.

## 13. Hatboxes

All hatboxes provided must be returned.

A **£15 replacement fee** will be charged if a hatbox is not returned or is damaged.

## 14. Late Returns

Late returns may incur an **additional hire charge per day**.

This is necessary as late returns may affect future bookings.

## 15. Privacy

McMillinery collects personal information only for the purpose of managing bookings and hire agreements.

All client details remain **strictly confidential** and will never be shared with third parties.

## 16. Acceptance of Terms

By proceeding with a hire booking, The Client confirms that they have **read, understood and agreed to these Terms & Conditions.**